



Dynamics 365 Support Analyst

Full time- Permanent

Are you looking for a new challenge in your career and want to support a rapidly growing business across Europe?

An excellent opportunity for a Dynamics 365 Support Technician to join a UK-headquartered chemical distribution organisation with a global presence. You will have the opportunity to make a difference within this role and will receive support to positively progress your career. You will receive job-specific training if required to further enhance and tailor your skill set towards the company's needs.

What you'll be doing...

The Dynamics 365 Support role is responsible for delivering application support for Dynamics 365 to the 2M Group:

- Responding to customer incidents, and resolving service-affecting issues
- General application troubleshooting of applications.
- Providing professional user support in a helpdesk environment
- Performing logical fault finding

Your background...

Must have...

- Proven technical experience working with Microsoft Dynamics 365 Finance and Ops + Customer Experience).
- Strong communication skills and an excellent collaborator.
- Understanding of Dynamics 365 application and architecture.
- Knowledge of Azure Portal.
- Good Skills in Finance and Ops + Customer Experience.
- Excellent troubleshooting and fault-finding skills.
- Ability to work independently on given tasks and escalate to 2nd/3rd Line support and other teams

Nice to have...

- Experience of previous project-driven working environment.
- Strong experience in Power Platform including Power Apps, Power Automate, Power Pages
- A good Computer Science, IT, Software Engineering, or technical background
- Full UK Driving License

What we can offer you...

- Competitive salary
- Career development opportunities
- A dynamic and friendly environment
- Generous holiday allowance with buy/sell holiday scheme
- Mental and physical wellbeing initiatives

A bit about us...

Maintaining a portfolio of Material & Life Science companies, the 2M Group of Companies is committed to delivering chemistry-based solutions for a better life today and a better world tomorrow.

The 2M Group of Companies is headquartered in the UK with customers in over 90 countries and have established a strong presence as market leaders in the chemical industry since our formation in 2004.

Sound like a good fit? email recruitment@2m-holdings.com to apply



Group of Companies

www.2m-holdings.com

We are a friendly team with an innovative culture that works together to get things done. We trust everyone equally and fairly and encourage our people to be truly creative and think outside the box.

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