



Dynamics 365 Support Specialist

Full time- Permanent

Are you looking for a new challenge in your career and want to support a rapidly growing business across Europe?

An excellent opportunity for a Dynamics 365 Support Specialist to join a UK-headquartered chemical distribution organisation in Runcorn with a global presence. You will have the opportunity to make a difference within this role and will receive support to positively progress your career, you will also receive job-specific training if required to further enhance and tailor your skill set towards the company's needs.

What you'll be doing...

The Dynamics 365 Support Specialist role is responsible for delivering application support for Dynamics 365 to the 2M Group:

- Taking part in technical discussions and project planning
- Responding to customer incidents, and resolving service-affecting issues
- General application troubleshooting of applications.
- Providing professional user support in a helpdesk environment
- Managing environment and release documentation

Your background...

Must have...

- Proven technical experience working with Microsoft Dynamics 365 (Finance and Ops + Customer Experience).
- Experience in Power Platform including Power Apps, Power Automate, Power Pages
- Environment management and release documentation
- Strong communication skills and an excellent collaborator.
- Understanding of Dynamics 365 application and architecture.
- Knowledge of Azure Portal.
- Strong technical Skills in Finance and Ops + Customer Experience.
- Excellent troubleshooting and fault-finding skills.
- Ability to work independently on given tasks and delegate to 1st Line support and other teams.

Nice to have...

- Experience of previous project-driven working environment.
- A good Computer Science, IT, Software Engineering, or technical background
- Full UK Driving License

What we can offer you....

- Competitive salary
- Career development opportunities
- A dynamic and friendly environment
- Generous holiday allowance with buy/sell holiday scheme
- Mental and physical wellbeing initiatives

A bit about us...

Maintaining a portfolio of Material & Life Science companies, the 2M Group of Companies is committed to

Sound like a good fit? email recruitment@2m-holdings.com to apply



Group of Companies

www.2m-holdings.com

delivering chemistry-based solutions for a better life today and a better world tomorrow.

The 2M Group of Companies is headquartered in the UK with customers in over 90 countries and have established a strong presence as market leaders in the chemical industry since our formation in 2004.

We are a friendly team with an innovative culture that works together to get things done. We trust everyone equally and fairly and encourage our people to be truly creative and think outside the box.

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